



# HOW TO COMPLETE YOUR MEMBER CHANGE FORM

Complete the following fields on the Member Change Form.

- 1) **Employer Name** - The employer's name.
- 2) **Telephone Number** - The employer's telephone number.
- 3) **Association Name** - The Association's name if your group participates in an association.
- 4) **Group Number** - Unique 8 digit identification number assigned to the group.
- 5) **Employee** - The employee's last name, first name and middle initial.
- 6) **Member Identification Number** - The member's Social Security Number.
- 7) **Effective Date** - The effective date of the change.
- 8) **Please give a brief description of the changes to be made** - Utilize this field to describe any of the changes below if further clarification is required.  
**Complete only the sections that apply to changes in member records.**
- 9) Complete the Street Address, City, State, Zip Code, Home Phone, Work Phone, Hire Date, Group No., Report Code, Change to Enrollment Status.
- 10) **Employee/Contract Holder** - Complete the appropriate fields in this column to indicate changes that apply to the employee/contract holder.
- 11) **Spouse/Domestic Partner** - Complete the appropriate fields in this column to indicate changes that apply to the spouse of the employee.
- 12) **Dependent** - Complete the appropriate fields in these columns to indicate changes that apply to the dependent(s) of the employee.
- 13) **Type of Change:** **Add** - Check this box if adding a new contract holder spouse or dependent to the existing group.  
**Termination** - Check this box if canceling a member. Indicate the reason for termination.  
**Change** - Check this box if changing the member's records.
- 14) **Previous Identification Number** - The Social Security number of the covered individual prior to the change.
- 15) **Current Identification Number** - The new Social Security number of the covered individual.
- 16) **Previous Last Name** - The last name of the covered individual prior to the change.
- 17) **Current Last Name** - The last name of the covered individual.
- 18) **First Name Middle Initial** - The first name and middle initial of the covered individual.
- 19) **Sex** - The gender of the covered individual.
- 20) **Member Status** - The relationship of the spouse/domestic partner or dependent children to the employee. Check the appropriate box.
- 21) **Birthdate** - The birthdate including Month/Day/Year of the covered individual.
- 22) **Primary Care Physician Name** - Only Managed Care groups should complete this section.
- 23) **Primary Care Physician Number** - Only Managed Care groups should complete this section.
- 24) **Existing Patient?** - Only Managed Care groups should complete this section. Check "Yes" if the covered individual is already a patient of the Primary Care Physician. Check "No" if the covered individual is a new patient.
- 25) **Marriage Date** - The member's marriage date.
- 26) **Other Insurance/Medical Insurance** - Complete if you, your spouse/domestic partner or one of your eligible dependents has other health insurance coverage or is eligible for Medicare. Refer to your Medicare card to complete the Medicare information section.
- 27) **Signature and Date** - The employee and employer must both sign and date the form.

Once the form is completed, retain the last copy for your records.



# MEMBER CHANGE FORM

Membership Department  
P.O. Box 890172  
Camp Hill, PA 17089

In order to process this Change Form, the name and Member Identification Number of the Employee/Contract Holder must be completed in the space provided.  
Association Name (if applicable)

|                          |  |         |        |                              |
|--------------------------|--|---------|--------|------------------------------|
| Group Number             | Employee (Last)  | (First) | (M.I.) | Member Identification Number |
| Effective Date of Change | Please give a brief description of the changes to be made. |         |        |                              |

## COMPLETE ONLY THE SECTIONS THAT APPLY TO CHANGES IN MEMBER RECORDS.

|                                |   |   |   |   |   |
|--------------------------------|---|---|---|---|---|
| Street Address                 | City  | State   | Zip Code  | Home Phone  | Work Phone  |
| Hire Date                      | Group No.   | Report Code   | Change Enrollment Status to:  | <input type="checkbox"/> Single   | <input type="checkbox"/> Parent/Child   |
|                                |   |   | <input type="checkbox"/> Insured & Spouse/Domestic Partner  | <input type="checkbox"/> Parent/Child   | <input type="checkbox"/> Family   |
| Type of Change                 | Employee/Contract Holder  | Spouse/Domestic Partner   | Dependent   | Dependent   | Dependent   |
|                                | <input type="checkbox"/> Add <input type="checkbox"/> Change<br><input type="checkbox"/> Terminate (indicate reason for termination)<br><input type="checkbox"/> Deceased <input type="checkbox"/> Married <input type="checkbox"/> Divorced<br><input type="checkbox"/> Request Cancel <input type="checkbox"/> Medicare | <input type="checkbox"/> Add <input type="checkbox"/> Change<br><input type="checkbox"/> Terminate (indicate reason for termination)<br><input type="checkbox"/> Deceased <input type="checkbox"/> Married <input type="checkbox"/> Divorced<br><input type="checkbox"/> Request Cancel <input type="checkbox"/> Medicare | <input type="checkbox"/> Add <input type="checkbox"/> Change<br><input type="checkbox"/> Terminate (indicate reason for termination)<br><input type="checkbox"/> Deceased <input type="checkbox"/> Married <input type="checkbox"/> Divorced<br><input type="checkbox"/> Request Cancel <input type="checkbox"/> Medicare | <input type="checkbox"/> Add <input type="checkbox"/> Change<br><input type="checkbox"/> Terminate (indicate reason for termination)<br><input type="checkbox"/> Deceased <input type="checkbox"/> Married <input type="checkbox"/> Divorced<br><input type="checkbox"/> Request Cancel <input type="checkbox"/> Medicare | <input type="checkbox"/> Add <input type="checkbox"/> Change<br><input type="checkbox"/> Terminate (indicate reason for termination)<br><input type="checkbox"/> Deceased <input type="checkbox"/> Married <input type="checkbox"/> Divorced<br><input type="checkbox"/> Request Cancel <input type="checkbox"/> Medicare |
| Previous Identification Number |   |   |   |   |   |
| Current Identification Number  |   |   |   |   |   |
| Previous Last Name             | Last  | Last  | Last  | Last  | Last  |
| Current Last Name              | Last  | Last  | Last  | Last  | Last  |
| First Name Middle Initial      | First M.I.  | First M.I.  | First M.I.  | First M.I.  | First M.I.  |
| Sex                            | <input type="checkbox"/> Male <input type="checkbox"/> Female   | <input type="checkbox"/> Male <input type="checkbox"/> Female   | <input type="checkbox"/> Male <input type="checkbox"/> Female   | <input type="checkbox"/> Male <input type="checkbox"/> Female   | <input type="checkbox"/> Male <input type="checkbox"/> Female   |
| Member Status                  | (20) Employee   | (01) Spouse (29) Domestic Partner   | (02) Child (02) Disabled (07) Nephew (17) Stepchild   | (02) Child (02) Disabled (07) Nephew (17) Stepchild   | (02) Student (05) Grandchild (07) Niece (07) Stepchild  |
| Birthdate                      | Month / Day / Year  | Month / Day / Year  | Month / Day / Year  | Month / Day / Year  | Month / Day / Year  |
| Primary Care Physician Name    |   |   |   |   |   |
| Primary Care Physician Number  |   |   |   |   |   |
| Existing Patient?              | <input type="checkbox"/> Yes <input type="checkbox"/> No  | <input type="checkbox"/> Yes <input type="checkbox"/> No  | <input type="checkbox"/> Yes <input type="checkbox"/> No  | <input type="checkbox"/> Yes <input type="checkbox"/> No  | <input type="checkbox"/> Yes <input type="checkbox"/> No  |
| Marriage Date                  | Month / Day / Year  | Month / Day / Year  | Month / Day / Year  | Month / Day / Year  | Month / Day / Year  |

Please check one if applicable (if additional space is required, attach a separate sheet). If you  your spouse/domestic partner  or dependent(s)  are enrolled in another Program or Medicare, please give the following information:

|  |                |                               |                                   |                                   |                                   |
|--|----------------|-------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Name of Insurance Carrier:   | Name of Member | Health Insurance Claim Number | Part A Effective Date (Mo-Day-Yr) | Part B Effective Date (Mo-Day-Yr) | Part D Effective Date (Mo-Day-Yr) |
| Group No. _____  | Last _____     | _____                         | / /                               | / /                               | / /                               |
| Effective Date: _____  | First _____    | _____                         | / /                               | / /                               | / /                               |
| Name of Policy Holder: _____   |                |                               |                                   |                                   |                                   |
| Relationship to Highmark Policy Holder: _____  |                |                               |                                   |                                   |                                   |
| Policy Number: _____   |                |                               |                                   |                                   |                                   |
| Policy Holder Date of Birth: _____   |                |                               |                                   |                                   |                                   |
| Policy Holder Employment Status: <input type="checkbox"/> Active <input type="checkbox"/> Retired (Date) _____ |                |                               |                                   |                                   |                                   |

To the best of my knowledge and belief, the information provided on this application is true and correct. Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties. I understand that this form enrolls those eligible persons listed above in the Medical Plan as described in the agreement between the plan and my employer. I authorize any payroll deductions required for the coverage and recognize that I must formally enroll my dependents on this form or they will not be covered. I acknowledge and agree that any personally identifiable health information about me or my enrolled dependents ("Protected Health Information"), is protected by The Health Insurance Portability and Accountability Act of 1996 (HIPAA) and other privacy laws, and that, in accordance with those laws, Highmark may use and disclose Protected Health Information for payment, treatment and health care operations as described in its Notice of Privacy Practices. I understand that a copy of Highmark's Notice of Privacy Practices is available on Highmark's Web site, or from the Highmark Privacy Office.

|                               |                    |
|-------------------------------|--------------------|
| Authorized Employer Signature | Employee Signature |
| Date                          | Date               |